

IVECO

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GROUP

GENUINE
PARTS



FUEL FILTER

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FILTRO DE COMBUSTIBLE - FILTRO DE COMBUSTÍVEL

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IVECO Apprenticeship Programme

Parts Advisor Apprenticeship

IVECO
ACADEMY

Why choose us?

IVECO is the only commercial vehicle manufacturer to offer training across its entire product range - from light to medium and heavy vehicles - powered by diesel, petrol, gas and electric.

This exclusive, all-round exposure offers a holistic learning experience unavailable anywhere else. The advancements in commercial vehicle technologies is making technical training essential for keeping vehicles moving. With a strong presence across the UK and Europe, we manufacture and support a wide range of trucks and vans that keep businesses moving.

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ACADEMY



Jumpstart your career with the IVECO Parts Advisor Apprenticeship Programme

The IVECO Parts Advisor Apprenticeship Programme offers a unique opportunity to join a network of skilled technicians and parts specialists who maintain some of the most advanced vehicles on the road. As an apprentice, you will play a critical role in ensuring customer fleets remain operational and productive.

This 18-month Level 3 programme combines virtual learning, online modules and hands-on dealership experience. Training includes stock management, customer service and sales performance, supported by Skills Coaches. Face-to-face sessions take place at IVECO's Training Centre, complemented by eLearning and on-the-job activities. Apprentices will also visit the IVECO Parts Distribution Centre for insight into the full supply chain.

You will train in a simulated Service Reception and Parts Department, gaining practical experience in goods handling, counter service and IT systems. Throughout the programme, you will earn while you learn, gaining industry-recognised qualifications.

Programme overview

MONTH 1	Welcome to IVECO, Introduction to the programme, sector and job role
MONTH 2	Internal and external customers
MONTH 3	Customer culture and environmental awareness
MONTH 4	Business knowledge and understanding
MONTH 5	Receipt and storage of goods
MONTH 6	Parts distribution centre visit
MONTH 7	Team working and processing non-stock orders
MONTH 8	Customer service performance and service improvement
MONTH 9	Responsibility and adaptability, stock control and stock checking
MONTH 10	Capacity and planning excellent parts service
MONTH 11	Processing payments
MONTH 12	Customers' changing expectations
MONTH 13	Planning and implementation of a full supply chain
MONTH 14	Problem solving
MONTH 15	Project management & end point assessment preparation
MONTHS 15 - 18	End point assessment



Qualities we look for



A willingness to provide excellent service to customers

You take pride in offering excellent service and building strong relationships with clients.



Ability to work as part of a team

You are always willing to lend a hand, share knowledge and support your colleagues.



A passion for vehicles and the transport industry

You have a genuine passion for the commercial vehicle sector and the vital role it plays in our economy.



Commitment to a career in the heavy vehicle sector

You see your long-term future in the commercial sector and are ready to dedicate yourself to completing this apprenticeship and advancing your skills.



Aptitude for mechanical concepts

You enjoy getting to grips with technical details and can easily visualise how individual parts contribute to the heavy vehicle as a whole.



Applicant requirements

- ✓ Be at least 16 years old and no longer in full-time education
- ✓ Have achieved grades 4-9 (A-C) in GCSE Maths and English
- ✓ Complete an online application and interview with our recruitment team

What to expect on your Parts Advisor Apprenticeship



Structured training pathway

Leading to a Level 3 advanced apprenticeship in customer service and a national vocational qualification in vehicle parts operations.



Earn while you learn

Not only will you gain a qualification but you will also get paid a wage whilst doing so.



You will be supported by a skills coach

Your skills coach will visit you in your dealership every 8 to 10 weeks. They will provide you with support, track your progress and address any training needs you may have.



You will be provided with a structured schedule

Virtual and face-to-face training at our state-of-the-art academy in Winsford.



You will gain real skills, extensive knowledge and experience

An exceptional training opportunity at an IVECO dealership.



Benefits for you

As an IVECO Apprentice, you will benefit from a nationally recognised qualification, completing a Level 3 Advanced Apprenticeship in Customer Service and a National Vocational Qualification in Vehicle Parts Operations.

You will be in full time employment from day one at one of more than 100 IVECO dealerships across the UK. You will earn while you learn with a competitive wage as you build practical, industry leading skills, and you will have access to specialist training at the IVECO Apprentice Academy, equipped with the latest tools, diagnostic systems, and vehicle technology.



Where next...

Being an IVECO Apprentice means joining a dealer network operating from locations across the UK. We deliver high quality aftersales support to our customers and innovative products that meet industry needs. IVECO vehicles are sold and serviced worldwide, creating career opportunities across Europe and within the CNH Industrial family. The IVECO Apprenticeship Programme offers long-term job security, structured career progression and a pathway into a global motor industry career. We are recruiting nationwide - discover your nearest opportunity today.

START YOUR
JOURNEY TODAY



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